

Website Privacy Policy Agreement

Updated October 14, 2021

Phoenix Consulting, LLC (Phoenix) values its website users' privacy. This Privacy Policy Agreement ("Policy") will help you understand how we collect and use personal information for those who visit our website or make use of our online services, and what we will and will not do with the information we collect. Our policy has been designed to ensure those affiliated with Phoenix of our commitment and realization of our obligation to not only to meet, but exceed, most existing privacy standards.

We reserve the right to make changes to this Policy at any time. To make sure you are up to date with the latest changes, we encourage you to visit our website frequently. If at any point in time Phoenix decides to make use of or change any personally identifiable information on file, in a manner vastly differing from that which is stated when the Policy was initially drafted, the user or users shall be promptly notified by Phoenix via email. Users at that time shall have the opportunity to permit or deny the proposed action(s).

This Policy applies to Phoenix and it governs any and all data collection and usage by us. Through the use of phoenixconsultingonline.com, you are therefore consenting to the data collection procedures expressed in this Policy.

Please note that this Policy does not govern the collection and use of information by companies that Phoenix does not control, nor by individuals not employed or managed by us. If you visit a website that we mention or link to, please be sure to review its privacy policy before providing any personal information. This Policy applies only and solely to the information collected by Phoenix's website.

Disclosure of Information

Phoenix may not use or disclose the information provided by you except under the following circumstances:

- as necessary to provide services you have requested;
- in other ways described in this Policy or to which you have otherwise consented;
- in the aggregate with other information in such a way so that your identity cannot reasonably be determined;
- as required by law, or in response to a subpoena or search warrant;
- to outside auditors who have agreed to keep the information confidential;
- as necessary to enforce the Terms of Service;
- as necessary to maintain, safeguard and preserve all the rights and property of Phoenix and the website users

Non-Marketing Purposes

While Phoenix greatly respects your privacy, we do maintain and reserve the right to contact you if needed for non-marketing purposes (such as bug alerts, security breaches, account issues, and/or changes to the services provided by Phoenix). In certain circumstances, we may use our website to post a notice or email you directly.

Please note that we will always aim to encrypt and anonymize your personal information whenever possible. We also have protocols in place in the unlikely event that we suffer a data breach and we will contact you immediately if your personal information is ever at risk.

Information Collection and Use

While using our website, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name. Additional information may also be collected including your address, telephone number, fax number and email address.

Log Data

Like many site operators, we collect information that your browser sends whenever you visit our website ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our website that you visited, the time and date of your visit, the time you spent on those pages and other statistics.

Information Use

Phoenix will use the information collected primarily to provide you with the service that you requested while visiting our website. All reasonable precautions are taken to prevent unauthorized access to your information. This safeguard may require you to provide additional forms of identity should you wish to obtain information about your account details. Specifically, the information contained within the online project status portion of our website is password protected and can only be viewed by those who are granted access. By logging in with the appropriate credentials, the user may obtain information from our website pertaining to their specific projects/claims.

Acceptance of Terms

By using Phoenix's website, you are hereby accepting the terms and conditions stipulated within the Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our website. In addition, your continued use of our website following the posting of any updated or changes to our terms and conditions shall mean that you agree and accept the changes.

How to Contact Us

If you have any questions, concerns or comments regarding the Policy related to our website, please feel free to contact us at the following email, telephone number or mailing address.

Email: info@phoenixconsultingonline.com

Telephone Number: 610-935-3527

Mailing Address:

Phoenix Consulting, LLC

PO Box 229

Phoenixville, Pennsylvania 19460

Website Provider:

MShop360

Matt Gallo

mgallo@mshop360.com

215-967-1466

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